



Workday Everywhere: Increase employee productivity anywhere, anytime.

Today's employees are overwhelmed with an ever-growing array of tools, applications, and communication channels. More than ever, they want an inclusive, effortless, and disruption-free work environment. Switching from one application to another isn't simply an annoyance, it can impact your bottom line. According to a UC Irvine study, it takes more than 23 minutes to regain complete focus after an interruption. That loss in productivity can impede organizational growth and success.

To increase job satisfaction, performance, and productivity, companies must offer resources that let employees stay focused on data and tasks without leaving their digital collaboration space. With Workday Everywhere, employees can access personalized dashboards, notifications, actionable insights, and

team calendars. They can manage routine tasks such as entering time off requests or looking up co-workers. Popular collaboration tools that are also part of one unified system allows employees to use them anywhere and anytime. Read the following use cases to discover what's possible.

About Manulife

Manulife Financial Corporation is recognized as a leading global financial services provider headquartered in Toronto, Canada. Operating in 20 countries across North America, Europe, and Asia, Manulife serves over 35 million customers, offering products and services that help protect families, grow wealth, and enhance health. With a history spanning more than a century, the company is supported by a workforce of approximately 40,000 employees and an extensive network of distribution partners.

“Our integration of Workday with Teams, as part of our broader modernization efforts, led to a positive rise in employee sentiment.”

– Melinda Drexler, Vice President of Employee Experience Design, Manulife

Simplify employee workflow to boost productivity.

Fragmented workflows cause information overload.

Manulife team members felt overwhelmed managing a growing list of tools. “We needed an integrated, seamless experience for everyday HR transactions, with fewer applications that align with the flow of work within a single interface,” says Melinda Drexler, Vice President of Employee Experience Design. “Our team members needed a centralized experience to access anything they needed.”

Workday Everywhere streamlines employee experience.

With Workday Everywhere, Manulife employees can access tasks and personalized insights from their digital collaboration space. “Integrating tools to manage basic tasks, such as time off requests in Workday, eliminated the need to create a separate workplace experience,” says Linda Hayes, Product Owner, Employee Experience and Analytics at Manulife. “Now, the flow of work isn't interrupted by platform-switching and colleagues stay engaged in the tools they use to deliver value for our customers.” adds Hayes.

65% of Workday users in Manulife currently turn to Workday for Microsoft Teams to access insights and taking action. As a result, Manulife employees have greater self-service capabilities, tangibly minimizing calls made to their internal contact center.

“Workday Everywhere aligns seamlessly with Manulife’s employee experience technology strategy, by integrating into Microsoft Teams, where our colleagues spend most of their collaboration time.”

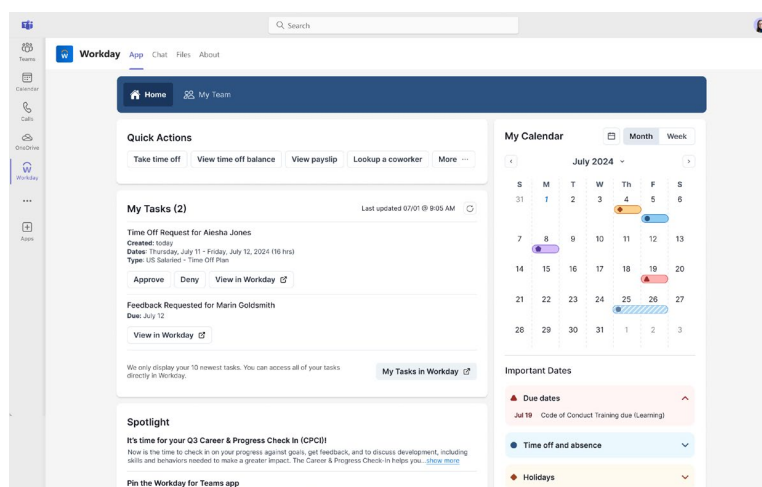
– Jayanthi Srinivasan, Vice President of Employee Experience Technology, Manulife.

What this means for your business

- Employees can take quick actions or access important information directly within Workday for Microsoft Teams and Slack, keeping them in their flow of work.
- Managers can view the most recent tasks awaiting their action and provide one-click approvals on notifications for time off and more, without switching between multiple applications.

Elevating employee engagement

- Notifications increase manager approvals by 2x.
- Customers typically see 2–3x employee engagement, when the Workday app is pinned in Microsoft Teams.



Workday Everywhere lets employees access personalized dashboards, notifications, and team calendars.

More time spent on meaningful work drives engagement.

Too much time spent on repetitive and mundane tasks.

Employees invested considerable time on routine tasks like requesting days off or looking up company holidays. “We want to create a modern workforce where employees can focus on meaningful and rewarding work,” Drexler says. “We need to continue to adopt modern HCM technology to accomplish this.”

More hours devoted to big ideas.

Manulife team members access custom dashboards to handle self-service tasks like requesting and receiving time off approvals, which are some of the more popular features of Workday for Microsoft Teams.

The employee engagement at Manulife has been unprecedented, with 16,284 unique actions taken such as time-off requests and viewing ‘My Calendar’ within the first 90 days of implementation.

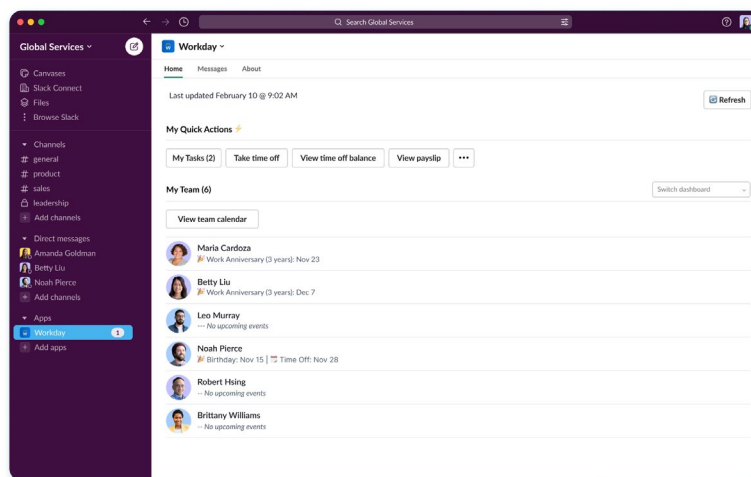
“We’re freeing up employees’ time for creative and strategic tasks,” Drexler says. “This is about integrating and revolutionizing our digital tool stack.”

What this means for your business

- Receive reminders to always stay on top of your actions and insights.
- Access a personalized and intuitive dashboard to view time off balances and company holidays.
- Get key information about your team in one place, like upcoming time off, work anniversaries, and birthdays.

A unified, frictionless experience

- Get insights and take action from over 75 different capabilities across various Workday products.



View your team dashboard to access and take action on tasks without switching between multiple applications.

Unleash the full potential of your employees.

What this means for your business

- Stay on track of what learning may be due for you and when, right within Workday for Microsoft Teams or Slack
- Reduce the time spent searching for learning content and stay focused on your development

Learn more. To explore how Workday Everywhere can help your organization, please visit workday.com/contact or contact sales at 877-967-5329.



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